

THE STUDENT’S SATISFACTION SURVEY REPORT 2018-19

The need for conducting the student’s satisfaction survey is essential for academic institutions. It tells us about the opinion of students about the efficiency of various facilities available in the college and also about their requirements for different other services.

Based on a pilot survey conducted among the students; including both post graduate and under graduate students, the difficulties and expectations of students on various facilities were identified. Consequently, a questionnaire was developed by including various fields. In every facility there were five levels for the respondent to comment viz. Excellent, very good, good, fair and poor. The responses obtained in this way were compiled and then transformed to percentage. So the total responses became hundred. The consolidated report of the survey is given below.

FACILITY	QUESTIONS	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR
Time sense of the teacher	Punctual to the class	40	25	18	10	7
	Regularity in taking class	50	30	10	5	5
	Scheduled organization of assignments, class test & seminars	45	35	13	2	5
	Makes alternate arrangement of class in his/her absence	60	30	5	2	3
Subject command	Focus on syllabi	60	35	5	0	0
	Self confidence	45	38	10	5	2
	Communication skills – Speaks in English	50	30	10	8	2
	Teaching the subject matter	65	30	3	2	0
	Use of teaching aids	39	30	15	10	6

Use of teaching methods/ teaching aids	(OHP/Black board/PPT/ICT)					
	Use of innovative teaching methods	35	36	14	8	7
	Share the answers of class tests or internal test questions after conducting them	65	30	2	2	1
	Shows the evaluated answer books of class tests to the students	80	20	0	0	0
	New teaching methods used	38	29	19	10	4
Student satisfaction survey on teaching learning process	How much of the syllabus are covered in the class?	86	10	3	1	0
	How well the teacher prepares for the classes?	65	30	2	3	0
	Fairness of the internal evaluation process of the teacher	54	22	12	8	4
	The institution provides multiple opportunities to learn & grow	47	19	11	13	10
	Teachers are able to identify your weakness & help you to overcome them	47	19	12	14	8
	Teachers encourage you to participate in	47	20	13	11	9

	extra-curricular activities					
	The teacher illustrate the concepts through examples & applications	45	25	12	11	7
	Was your performance in assignments discussed with you?	32	28	18	13	9
	How well did the teacher able to communicate?	43	26	13	9	9
	The institute / teachers use student centric methods	54	20	14	8	4

CONCLUSION

The overall satisfaction level of the students about the facilities provided by the college is very good. From the survey more than 90% of the participants responded that they are satisfied with the services rendered by the college. With the implementation of the improvement actions identified in this survey, we are expecting better results in the next year.